

Contact Information:

Core Banking (CB\$) Helpdesk

- Phone: 919-814-3916
- Email: CBS.help@nctreasurer.com

Office of Information Technology Services (ITS) - for NCID

- 919-754-6000 or 1-800-722-3946
- [Office of Information Technology Services website](#)

Recommended Core Banking Website Resources:

- [Frequently Asked Questions](#)
- [Banking Handbook](#)